

Reporting Bugs | SiriusMC

Here at SiriusMC, we strongly encourage players to report any bugs they encounter in-game. As a reward, we offer **Bug Bounties** - a set amount of in-game currency based on the severity of the bug reported.

Before submitting a ticket, players are encouraged to review the [Before You Open a Ticket](#) page.

Bug Report Procedure

There are two ways to report a bug:

- **Through our [Discord](#)**
- **Through our [Ticket Website](#)**

Both methods use the same layout and process.

How to Report a Bug

1. Open a ticket and include the following information:

- Your in-game name
- The server where the bug occurred
- A clear description of the bug (as detailed as possible)
- Steps to reproduce the bug
- (Optional) Screenshots or videos

2. Some bugs can be difficult to reproduce, so staff may ask follow-up questions to gather more information. Staff will attempt to replicate the bug and determine the bug bounty:

- If the bug cannot be replicated, the ticket may remain open for further investigation.
- If the bug can be replicated, you will receive a message in the ticket confirming the bug that was reproduced, the bug bounty you will receive, and the severity of the bug.

3. Once the bug bounty has been awarded, the ticket will be closed. At this point, the bug is moved to our Issue Tracker, where it is assigned to the Development Team.

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